

“बिजनेस पोस्ट के अन्तर्गत डाक शुल्क के नगद धुगतान (बिना डाक टिकट) के प्रेषण हेतु अनुमत. क्रमांक जी. 2-22-छत्तीसगढ़ गजट/38 सि. से. भिलाई, दिनांक 30-5-2001.”



पंजीयन क्रमांक “छत्तीसगढ़/दुर्ग/ तक. 114-009/2003/20-1-03.”

छत्तीसगढ़ राजपत्र

(असाधारण)

प्राधिकार से प्रकाशित

क्रमांक 278]

रायपुर,, सोमवार,, दिनांक 01 अक्टूबर, 2007 – आश्विन, 9 शक1929

**Chhattisgarh State Electricity Regulatory Commission
Civil Lines, G.E. Road, Raipur (C.G.) – 492001**

Raipur, Dated 1st October, 2007

No. 20/CSERC/2007. The Chhattisgarh State Electricity Regulatory Commission has framed the "**Chhattisgarh State Electricity Supply Code-2005**" under Sections 50 read with 181(2)(x) and the provisions of Sections 43(1) and 46 read with Sections 181(2)(t) of the Electricity Act 2003 (No. 36 of 2003). Consequent to the enactment of the Electricity (Amendment) Act, 2007 (No. 26 of 2007) certain amendments in the Supply Code have been necessitated. Besides, on the basis of the experience of the working of the Supply Code certain amendments have become necessary.

The Chhattisgarh State Electricity Regulatory Commission, in exercise of the powers vested in it under Clause 1.10 of the Chhattisgarh State Electricity Supply Code, 2005 and after considering suggestions / comments of the various stakeholders, makes the following amendments to the Chhattisgarh State Electricity Supply Code, 2005.

1. Short title, Definition and commencement:

- (i) These Regulations may be called the “Chhattisgarh State Electricity Supply Code (Second Amendment), 2007”.
- (ii) This shall come into force from the date of its publication in the Chhattisgarh Rajpatra.
- (iii) All words and expressions used in this Code shall have the same meaning as is assigned to them in the **Chhattisgarh State Electricity Supply Code, 2005** (the Code, herein after).

2. The definition of "consumer" given in sub clause 2.1(l) of the Code shall be substituted by the following:
"Consumer means as defined in Section 2(15) of the Act and for the purpose of this Code shall include a person who has applied for an electricity connection or a person who had a connection but whose electricity supply has been disconnected for the time being for whatever reason."
3. The sub-clause 2.1(hh) of the Code shall be deleted.
4. Chapter IV, including the chapter heading, of the Code shall be substituted by the following:

“SUPPLY OF ELECTRICITY

Licensee’s Obligation to Supply

- 4.1 The licensee shall, on an application by the owner or occupier of any premises located in his area of supply, give supply of electricity to such premises within the time specified in clause 4.54 of this Code, provided
 - (a) the supply of electricity is technically feasible;
 - (b) the applicant has observed the procedure prescribed in this Code; and
 - (c) he agrees to bear the cost of supply and services.

Application referred to above means the application complete in all respects in the appropriate form, as required by the distribution licensee, along with documents showing payment of necessary charges and other compliances.

- 4.2 The licensee shall meet the cost of strengthening / upgradation of the system upto 33/11 KV sub-station to meet the demand of the existing consumers which shall be recovered from the consumers through tariff.
- 4.3 The licensee shall set up adequate number of 33/11 KV sub-stations to meet the requirement of demand of the existing consumers and prospective consumers on the basis of projected load growth.
- 4.4 The cost of extension of distribution mains and extension/upgradation of system up to the point of supply for meeting the demand of new consumers and load enhancement of consumers, shall be borne by the consumer/applicant as may be decided by the Commission, as per the provision of section 46 of the Act.
- 4.5 In case, release of a new connection or enhancement of load of an existing connection requires augmentation of capacity of existing transformer or installation of a transformer of adequate capacity, the same shall be installed at the cost of the consumer. In case the licensee considers it necessary to install a higher capacity transformer or strengthen the capacity of the line to meet future demand, the consumer shall be liable to bear the cost proportionate to the load requisitioned by him only. The land/room with easy

access required for housing the transformer sub-station and switch gears shall be provided by the consumer, in case it is not possible to set up the substation in the public land, free of cost, for which no rent or premium shall be payable by the licensee.

- 4.6 The service connection/ extension of distribution mains, notwithstanding the fact that it has been paid for by the consumer, shall be the property of the licensee. The licensee shall maintain it at his cost and shall also have the right to use the same service connection/ extension for supply of electricity to any other person, provided that such extension or service connection does not adversely affect supply to the consumer who has paid for the extension of the distribution supply network.
- 4.7 When the licensee is ready to give supply, he shall serve a notice on the consumer to take supply of electricity within one month, in case of LT consumers, and three months, in case of HT or EHT consumers. If the consumer fails to avail supply within the notice period, he shall be liable to pay any charges due thereon as per the provisions of the supply agreement from the day following the end of the notice period.

Service connection/ extension work and consumer's obligations

- 4.8 An applicant for electricity supply shall have to pay to the licensee, when so required, the cost of the service line. The length of such service line from the distribution mains to the point of supply where meter is to be installed should not normally be more than 30 meters. The service line may be overhead or underground with cable, and no joint in the service line shall be allowed. Apart from the cost of service line, the consumer shall be required to pay security deposit, and agreement charges.

However, in cases, where extension of distribution mains is required, the consumer shall be required to pay the cost of such extension on actual basis, in addition to the above charges.

In all cases of new connections whether or not involving extension, the consumer may get the work of service line and extension through a licensed authorised electrical contractor. In such cases, he shall be required to pay supervision charges at the rate of 15% on the cost of materials plus labour charges.

- 4.9 The consumer can get the work of drawing of service line from the licensee's distribution mains up to his premises, as per the layout approved by the licensee, done through a competent licensed electrical contractor. The work of extension of EHT and HT line, required substation and LT line can also be got done through a competent licensed electrical contractor as per the estimates and layout approved by the licensee. In such cases the consumer himself shall procure the material. The material should, conform to relevant BIS specification or its equivalent and should bear ISI mark, wherever applicable. The licensee may ask for documentary evidence to verify the quality of the materials used.

- 4.10 The consumer shall get the work done within the timeframe as provided in clause-4.54, failing which the licensee may, on giving fifteen days' notice, treat the application for supply as cancelled.

Application for Supply

- 4.11 Application for supply/additional supply of electricity shall be made in the form prescribed, copies of which shall be made available by the licensee free of cost at its local offices. The format of the application forms shall be as provided in Annexure-1 and Annexure-2. Acknowledgement shall be issued forthwith on receipt of an application. Photocopies of blank form or form downloaded from the website of the licensee may also be used by the consumer and shall be accepted by the licensee.
- 4.12 The occupier of the premises, for which supply is required, shall make the application and shall give his full name and address with telephone number (if available), the point where the supply is required. Any assistance or information required in filling up the form should be given to the consumer at the office of the officer-in-charge of the distribution centre/division in the jurisdiction of which the said premises is located. The occupier of the premises has to ensure that the work of wiring/installation of machines/equipments is got done through a licensed electrical contractor duly authorised to execute such work.
- 4.13 The consumer shall furnish, along with the application form, copies of the following documents:
- (a) Proof of legal ownership of the premises in the form of registered sale deed or partition deed or succession or heir ship certificate or deed of last will,

or

Proof of occupancy, such as valid power of attorney or latest rent receipt or valid lease deed or rent agreement or copy of allotment order issued by the owner of the property,

or

In case of supply for agriculture/ irrigation pump set, copy of the current Khasra giving the khasra number of the field in which the supply is required and certificate regarding availability of adequate ground water from the competent government authority.
 - (b) Approval/permission of the local/statutory authority, if required under any law/rules. This may be required for industrial connections, large non-domestic connections and multi-consumer complexes and the like. It is expected that such approval/ permission shall be given by the local /statutory authority within a reasonable period of time.
 - (c) In case of a partnership firm, partnership deed, authorization in the name of the applicant for signing the application form and agreement.
 - (d) In case of a Public or Private limited company, the Memorandum and Articles of Association and Certificate of incorporation together with an

authorization in the name of the applicant for signing the application form and agreement.

- (e) Environmental clearance wherever required from the concerned Department/competent authority.
- (f) SSI registration in case of small industries and registration from Industries Department in case of other industries.
- (g) In case of applications for supply of electricity to stone crushers, stone polishing and hot-mix plants, the following additional information shall also be furnished.:
 - (i) Documentary proof from the Department concerned to show that the supply of electricity is required for at least two years; and
 - (ii) Permanent address of applicant.
- (h) In case of industries, extract of project report relevant to power and process requirements.
- (i) The consumer shall also intimate whether the service line and extensions, if any, shall be laid by him or the licensee.
- (j) Proof of having deposited the necessary processing fee, as fixed by the Commission.

Note: The licensee may ask for the original documents, from the consumer, for verification.

4.14 In case the applicant for a new connection for domestic or single-phase non-domestic category is unable to provide the proof of legal occupation of the premises, the officer-in-charge of the concerned distribution centre may waive such requirement and record, in writing, the reasons thereof. But in such cases, the applicant shall execute an indemnity bond, indemnifying the licensee against any damages payable on account of any dispute arising out of supply of power to the premises. However, the consumer has to provide NOC from the owner of the land in cases where extension of mains is required be done on such land. The security deposit to be paid by the consumers in such cases shall be equal to the cost of ninety day's of average consumption to be determined by the licensee's local office. The serving of connection to such premises shall not be used as a proof of legal rights on the premises or for any other legal purposes.

4.15 If the consumer, in respect of an earlier agreement executed in his name or in the name of a firm or company with which he was associated either as a partner, director or managing director, has any arrears of electricity dues on the premises for which the new connection is applied and such dues are payable to the licensee, the requisition for supply may not be entertained by the licensee until the dues are paid in full. In case of a person occupying a new property, it will be the obligation of that person to check the bills for the previous months or, in case of disconnected supply, the amount due as per the licensee's records immediately before his occupation and ensure that all outstanding electricity dues as specified in the bills are duly paid up and discharged. The licensee shall be obliged to issue a certificate of the amount

outstanding from the connection that was installed or is installed in such premises on request made by such person.

- 4.16 (i) Electricity will be supplied to a consumer at a single point for the entire premises. For the purpose of terms and conditions of supply, premises shall be deemed to be separate -
- a) if owned by different persons or taken on lease by different persons, the terms of lease being valid for a period of at least two years at the time of connection;
 - b) if domestic households have relevant document from local authorities identifying the premises as separate;
 - c) if the part of domestic premises is used for non-domestic purposes; and
 - d) in case of industries, if the industrial establishments are manufacturing different products, not as part of single manufacturing process, and their physical locations are different and distinct.
- (ii) Each separate premise will be given separate point of supply.
- 4.17 On receipt of an application for supply of electricity at HT/EHT, the licensee shall inform the consumer in writing the date of inspection of the site to examine the feasibility of the supply applied for. The consumer or his authorized representative shall remain present at the time of inspection. In case supply at EHT is required, the licensee and the concerned Transmission Licensee shall carry out joint inspection. They shall check the feasibility of supply and if found feasible, shall fix the point of entry of the supplier's line, the position of meter, metering equipment and other equipments of the supplier. The licensee shall intimate the feasibility of supply or otherwise within 15 days of receipt of the application. The consumer may, with the written permission of the licensee, house his own switchgear and other apparatus connected with supply of electricity to him under the agreement signed between the consumer and the licensee and these must necessarily be placed therein. But such enclosure shall not be used for any other purpose. The last span of an HT connection shall be through the Aerial Bunched Cable only and all connections of CT/PT and meter shall be through armoured cable for both HT and EHT connections.
- 4.18 Supply to HT industrial consumers shall normally be given through HT feeder exclusively meant for industries. Supply through a separate feeder from the nearest 33/11 KV or EHT substation should be preferred in case of continuous process industries or load of 3 MVAs or more. In no case should a trunk line connecting two EHT/ HT sub-station be tapped for giving supply to any consumer.

- 4.19 Supply to HT consumer (both at 11 KV or 33 KV) shall normally not be extended from a rural feeder. If due to the high cost of extension of separate feeder from the nearest 33/11 KV or EHT sub station, or for any other reason, supply is given from a rural feeder, the consumer shall be informed that the supply shall be restricted and regulated in accordance with the restrictions imposed on the rural feeders as per grid conditions. Such consumer may be required to furnish a declaration to the licensee that no claim for indemnification shall be made by the consumer for the restrictions in supply.
- 4.20 In case of new EHT/HT connections, the licensee shall intimate the feasibility, the charges required to be paid and the amount of security deposit and other charges relating to execution of agreement, within the time schedule laid down in clause 4.54.
- 4.21 On payment of necessary charges including security deposit, and execution of the agreement, the licensee shall take up the work of extension of mains. If the consumer wishes, he may execute the job on his own after payment of due supervision charges to the licensee. All extension work shall be completed within a maximum period of 90 days for HT consumer and within 180 days for EHT consumer. The licensee shall inform the consumer of the availability of supply, after completion of extension of mains up to the consumer's premises, including installation of proper metering arrangement. After completion of the installation, the consumer shall furnish to the licensee the test report and the permission from the Electrical Inspector to energize the installation. In case of mines, permission from the Inspector of Mines shall also have to be furnished. Where applicable, the permission of statutory authorities like Water and Pollution Control Board shall also have to be furnished. On receipt of the reports, the licensee shall inform the consumer in writing the date of inspection and testing of the consumer's installation. In case the consumer's installation is found in order, the licensee shall seal the meter in the presence of the consumer and serve the connection. A cubicle for housing the meter and metering equipment shall be provided by the licensee. The necessary CT/PT and the HT meter should be connected only through armoured cable without any joint and the cable should not be encased in any pipe and should be visible.

A. General Conditions of Supply

- 4.22 All single phase connections shall be served preferably through twin core cable and all three phase connections through armoured cable.
- 4.23 When the provisions of supply to an applicant entails works, not being works referred to in the above clauses, for augmentation of distribution system, the distribution licensee shall be authorised to recover from the applicant such proportion of expenses reasonably incurred on such works as the load applied for bears to the incremental capacity that will be created by augmentation of the distribution system.

Provided that, where the load applied for does not exceed 25 percent of the capacity that will be created by augmentation of the distribution system, the distribution licensee shall not be entitled to recover any expenses.

- 4.24 The licensee shall verify the application and the enclosed documents at the time of receipt of application. If the application is incomplete, or otherwise the entries are defective, the shortcomings shall be intimated to the applicant in writing within 5 working days. On receipt of application complete in all respects, the licensee shall issue a written acknowledgement to the consumer immediately. Thereafter, the licensee shall intimate the consumer the proposed date of inspection, within the time period specified which should be within the next 2 working days in urban areas and 5 working days in rural areas.
- 4.25 The applicant along with the licensed contractor or his representative shall be present during the inspection. During the inspection, the licensee shall-
- i) fix the point of supply at a mutually agreed place where meter shall be fixed;
 - ii) fix the layout of the proposed lines and substation and estimate the distance between the point of supply and the nearest distribution mains from where supply could be given;
 - iii) determine if the supply line is to go over any property belonging to a third party; and
 - iv) verify other particulars mentioned in the application form, as may be required.
- 4.26 When the consumer's premises has no frontage on a street and the service line from the licensee's mains has to go upon, over or under the adjoining premises of any other person (whether or not the adjoining premises be owned jointly by the consumer and such other person), or in any other case, the consumer shall bring at his own expense any necessary way-leave, license or sanction for extension of distribution mains and service line and furnish it to the licensee. The licensee shall not arrange supply of electricity until the way-leave, license or sanction is received. Any extra expense incurred in placing the supply line in accordance with the terms of the way-leave, license or sanction shall be borne by the consumer. In the event of the way-leave, license or sanction being cancelled or withdrawn, the consumer shall, at his own cost arrange for, or in case the work is carried out by the licensee at the consumer's request, pay full cost of any diversion of the service line or the provision of any new service line thus rendered necessary. In case of non-payment or delay in payment, supply of consumer is liable to be disconnected.
- 4.27 It shall not be incumbent on the licensee to ascertain the validity or adequacy of way-leave, license or sanction obtained by the consumer. It shall be the responsibility of the consumer to ensure that.
- 4.28 In case it is possible to extend supply from the existing mains, the licensee will forward to the consumer, within 10 working days in urban areas and 15 working days in rural areas, an advice for the charges for laying the service line, the amount of security deposit and any other charges as applicable. The

amount shall be payable in full within 15 working days, after which the work for laying the service line will be taken up.

- 4.29 In case it is necessary to extend distribution mains for giving supply to the consumer, the licensee will forward to the consumer, within 10 days in urban areas and within 15 days in rural areas, an advice containing the charges for extension of the distribution main, laying the service line, the amount of security deposit, any other charges as applicable and will also intimate additional formalities required, if any, to be carried out by the consumer. In cases where the consumer has to lay the service line and extension of mains, the consumer shall pay the supervision charges as stated in clause 4.8 above. The amount shall be payable in full within 15 working days along with completion of other formalities, after which the work for laying the distribution mains and service line can be taken up. The licensee will also intimate the consumer to furnish test report in the prescribed form.
- 4.30 In case the consumer fails to complete the formalities within the time stipulated, the licensee shall give him notice to complete the formalities within the next 15 days failing which, his application for supply shall be cancelled. Thereafter the consumer shall have to apply afresh for supply or additional supply as the case may be.
- 4.31 On deposit of charges as indicated above by the consumer, execution of the agreement and receipt of test report and intimation that the service line and extension work have been completed, the licensee shall inform the consumer, within 3 days, the date of testing of the consumer's installation. The consumer shall ensure that the electrical contractor, who has carried out the wiring, should remain present during the testing.
- 4.32 If satisfied with the test results, the licensee shall arrange to install the meter, seal the meter in presence of the consumer and provide supply within the stipulated time specified in this Code. If however, the licensee is not satisfied with the test results, he shall intimate the consumer the shortcomings in the wiring, in writing. The applicant shall get the defects rectified and testing shall be conducted again on payment of necessary fees.
- 4.33 The licensee shall maintain a priority register of the connections to be provided, categorised as follows:
- a. where no extension of distribution mains is required; and
 - b. where extension of distribution mains is required.
- 4.34 **Basis for assessment of load for LT connections:**
- (1) For assessment of load of a building / group of buildings or multi-consumer complex, the following norms shall be adopted:

	Load
(i) Residential Use	
For every 400 sq. ft. built up area or part thereof	1 KW
Provided that the assessment of load for houses for economically weaker section (EWS) being constructed under any scheme of the State Govt., shall be as follows:-	
Up to 400 sq.ft built up area in the area of a-	
a. Municipal Corporation (Nagar Nigam)	1 KW

- | | |
|---|---------|
| b. Municipal Committee (Nagar Palika) | 0.75 KW |
| c. Nagar panchayat / Grampanchayat | 0.50 KW |
|
 | |
| (ii) Non-Residential Use | |
| For every 200 sq. ft. built up area or part thereof | 1 KW |
|
 | |
| (2) For assessment of load of a housing colony and non- residential plots in the housing colony the following norms shall be adopted: | |
|
 | |
| (i) For residential colonies | |
| For every 500 sq. ft. plot area or part thereof | 1 KW |
|
 | |
| (ii) For non-residential plots | |
| For every 200 sq. ft. plot area or part thereof | 1 KW |

Note:

- a. Load assessment shall be done as per the plan approved by the competent authority.
- b. The load of the common facilities like lift, water pump, street lights etc. shall be taken as declared by the developer/builder/society/consumer.
- c. The aforesaid procedure for estimation of load is for the purpose of bringing about uniformity in the assessment of the load. However, security deposit, etc. shall be worked out on the basis of the load as declared by the consumer and supported by the test report, at the time of providing connection to individual consumer(s)/multi consumer complex and housing colony(s).
- d. For the purpose of computation of load, the built up area of individual consumers shall be taken in the case of residential multi-consumer complexes, whereas in the case of educational institutions and non-residential multi-consumer complexes the entire built up area of the complex shall be taken.

B. Supply to Multi-Consumer Complex and Housing colonies-Special conditions:

- 4.35 A building or a group of buildings which require(s) one or more than one LT connection and for a total load of 50 KW or above, assessed as per clause 4.34, shall be treated as multi-consumer complex for the purpose of electric supply. A multi-consumer complex shall include residential, non-residential and commercial complexes, housing colony, office complexes, educational and training institutions. Educational institutions shall be provided a single connection.
- 4.36 Supply to a multi-consumer complex shall be arranged through a separate distribution transformer of adequate capacity but not less than 100 KVA. The cost of extension including 11 KV line, distribution transformer and L.T. lines/ cables shall be borne by the developer/ builder/ housing society/ group of consumers/ consumer, who applies for the connection.
- 4.37 If such an applicant wants to lay 11 KV and/or LT line through underground cable, he shall be allowed to do so subject to the condition that the relevant Indian Standards are followed.

- 4.38 If such applicant wishes to provide transformer of rating more than 315 KVA, 11/0.4 KV with special type of equipment (with ISI mark), such consumer shall have to install one extra unit of equivalent capacity.
- 4.39 The applicant shall bear the cost of extension including the cost of 11 KV line, sub-station bay, distribution transformer and LT lines/ LT cables.
- 4.40 In case the total load of the multi-consumer complex/housing colonies including all phases exceeds 2150 KW, assessed as per clause 4.34, the applicant shall provide necessary land measuring not less than 40X30 meters at a token premium of Re.1, for construction of 33/11 KV sub-station by the licensee. The location of the same shall be selected by the Executive Engineer in-charge of the area in consultation with the applicant.
- 4.41 If the applicant wants to install the transformer indoor, the required space for housing the transformer substation and meters shall be provided by him free of cost for which rent or premium shall not be payable by the licensee. Transformers should preferably be placed in open areas. In case installation of transformer in a room or closed area is unavoidable, all safety measures as per prevailing rules and regulations should be taken.
- 4.42 If a building/ group of buildings come(s) under the category of multi-consumer complex or housing colony due to additional construction or additional requirement of load, and if a separate distribution transformer of sufficient capacity for giving supply to such building(s) was not provided earlier, it will be provided at the cost of the applicant. In case, for such purpose, capacity of the existing transformer substation is required to be augmented, the same may be done by the licensee at the cost of the consumer.
- 4.43 There are instances of cluster of plots or houses, developed and constructed, either fully or partly, by developer/builder for which necessary permissions/sanctions from the State Government/local bodies/competent authorities under the appropriate laws and rules for colonies have not been obtained. In such cases generally the individual buyer of plots /houses may apply for electricity connection. The connections may be served to such individual consumers on payment of proportionate cost of external electrification of complete housing colony/complex of which he is a part. The proportionate cost for each single phase and three phase connection shall be worked out on the basis of the average cost of electrification of housing colonies/multi-consumer-complexes, sanctioned in the past in licensee's area. Such charges shall be determined by the Commission from time to time. All extension work for such colonies shall be done subject to realisation of minimum of 25% of the cost of extension including 11KV line and transformer sub-station, if required, required to release connections to present applicant(s). If the amount payable by the applicant(s) is less than 25% of the cost of extension, the applicants shall have to pay the balance amount in proportion to the plot area so as to enable the licensee to carry-out the extension work.

C. Supply to LT Agriculture/irrigation pumps sets-Special Conditions:

- 4.44 Electricity supply to agriculture/irrigation pump set, may also be given to a registered co-operative society or to a group of farmers recognized by the licensee, at one point.
- 4.45 The limit to which expenditure may be incurred by the licensee for supply of electricity to agriculture/irrigation pump shall be fixed by the Commission from time to time. Expenditure involved in giving supply in excess of the limit fixed by the Commission shall be borne by the consumer.
- 4.46 The consumer shall be intimated whether the licensee can take up the work with its own funds or whether the work can be taken up only after the extra cost of the works is deposited by the consumer within 10 days of inspection, if no extension of line is required, and within 30 days of inspection if extension of line is required. In case the work can be taken up only after the consumer deposits the extra expenditure, the licensee shall inform the consumer accordingly and also intimate the exact amount required to be deposited by the latter.
- 4.47 In case the State Government wishes to bear the extra cost involved in giving supply to agriculture pumps either fully or partly, such subsidy amount should be deposited with the licensee in advance. The licensee should also explore the possibility of taking up the work of extension of distribution mains and/or augmentation of distribution transformer capacity, if required, to supply electricity to irrigation pumps through financial assistance available under any scheme of the State or Central Government or financial institution like REC, etc.

D. Supply for Public Street Lighting- Special Provisions:

- 4.48 Application for supply of electricity to public street lights shall be submitted in the prescribed form (Annexure-1) to the local office of the licensee by the Municipal Corporation or Municipality or Nagar Panchayat or Gram Panchayat or local body or any Government Department or any other organization made responsible by the State Government to maintain public street lights (which shall herein after be called by the generic term 'local body').
- 4.49 Application for public lights shall be accompanied by resolution of the local body, where applicable, and the sketch indicating the number of poles, existing or new, where streetlights are required. Except as otherwise directed by the Commission, the licensee may not provide a new street light connection if the local body, applying for new street light connection, has any electricity dues against it.
- 4.50 The fittings, brackets or any special fittings shall be in accordance with the relevant BIS specifications or its equivalent and shall maintain required clearances as per prevailing rules and regulations. The local body shall bear the full cost of arranging of electricity supply to public streetlights including complete fittings and brackets.

- 4.51 The licensee shall intimate the cost of extension, if required, in writing, within 15 days in urban areas and within 30 days in rural areas from the date of application. The work shall be taken up only after the amount is deposited and necessary agreement is executed by the local body.
- 4.52 A suitable double compartment weatherproof metal box to house the energy meter and streetlight switch/ MCB/ timers shall be provided by the licensee. In Municipal Corporation areas, street lights should be provided with timers only.
- 4.53 The licensee shall arrange to switch on fifteen minutes before sunset and switch off the streetlights fifteen minutes after sunrise. The licensee shall also carry out replacement of fixtures/ bulbs, etc. on the poles on the request of the streetlight consumers. The fixtures, bulbs, etc. shall be supplied by the consumer and replaced by the licensee within 7 days of receipt. All such services shall be chargeable. Maintenance charges shall be included in the schedule of miscellaneous charges.

4.54 **Schedule for completion of various activities relating to supply**

The licensee shall give supply of electricity to various consumers within the time specified in the table below:

Sl. No.	Type of Service	Time Limit for Rendering the Service
1	Low Tension (LT) connection	
a)	Notice of inspection on receipt of complete application	3 working days
b)	Inspection after sending notice	
	a) Urban areas	2 working days
	b) Rural areas	5 working days
c) i)	Issue of demand note to the applicant for payment of estimated charges (if extension work is not required and the connection is to be given from the existing network)	
	a) Urban areas	5 working days
	b) Rural areas	7 working days
ii)	Issue of demand note to the applicant for payment of estimated charges (if the extension work or enhancement of transformer capacity is required)	
	a) Urban areas	10 working days
	b) Rural areas	22 days
d)	Serving of power availability notice for commencement of supply/ Commencement of supply in areas where licensee's distribution system exists	

	<ul style="list-style-type: none"> i) After payment of necessary charges (if the connection is required to be given from existing network) <ul style="list-style-type: none"> a) Urban areas b) Rural areas ii) After payment of necessary charges (if extension work or enhancement in transformer capacity is required) <ul style="list-style-type: none"> a) All connections excluding agriculture b) Agricultural connection during season when clear access to fields is available c) Agricultural connection during season when no clear access is available 	<ul style="list-style-type: none"> 15 working days 15 working days 60 days 90 days 180 days from the date access is made available
2.	<p>High Tension (HT) Connection</p> <ul style="list-style-type: none"> a) Informing feasibility after receipt of the application b) Issue of demand note of estimated charges (after issue of notice of feasibility) c) Serving of power availability notice for commencement of supply/ release of connection after receipt of estimated charges subject to receipt of clearance from Electrical Inspector <ul style="list-style-type: none"> i. If no extension work is involved ii. If extension work is involved 	<ul style="list-style-type: none"> 15 working days 30 days 30 days 90 days
3.	<p>Extra High Tension (EHT) Connection</p> <ul style="list-style-type: none"> a) Informing feasibility after receipt of the application b) Issue of demand note of estimate charges after issue of notice of feasibility c) Serving of power availability notice for commencement of supply/ release of connection after receipt of estimate charges subject to receipt of clearance from Electrical Inspector 	<ul style="list-style-type: none"> 30 working days 60 days 180 days (Since it will involve extension of line)

E. Temporary Power Supply for LT and EHT/HT

- 4.55 Any person requiring supply of electricity for a purpose that is temporary in nature, and for a period of one year or less, may apply for temporary power supply in the prescribed form (Annexure- 1 or 2). A temporary supply shall normally be for a period upto one year extendable by another year in suitable cases. A temporary supply shall be given for the full period applied for, which may extend up to one year, at one go and not in instalments.
- 4.56 Release of temporary connections is not a matter of right. It can be given only when it is technically feasible and subject to following of safety requirements as specified in Indian Electricity Rules, 1956 and/or the regulations framed by Central Electricity Authority under Section 53 of the Act. Requisition for temporary supply shall normally be given 7 days before the day when supply is required.
- 4.57 In case temporary supply is required for construction purposes, where permanent connection will be required subsequently, feasibility of permanent connection shall first be examined prior to sanction of temporary connection. The feasibility of subsequent permanent connection shall be informed to the applicant before serving temporary connection.
- 4.58 The applicant shall also furnish the proof of occupation or permission from the local authority or from the owner of the premises, as the case may be, where temporary connection is required, as stated in clause 4.13.

- 4.59 If supply is feasible, the licensee shall intimate to the applicant the charges to be paid for laying and also dismantling the extension work, service line and meter, together with the charges for the estimated consumption during the period of supply applied for and the rental of equipment and material. All these charges shall be payable in advance. Presently prepaid meters are not used for temporary supply. Prepaid meters shall be used for all such supply after a period of one year from the notification of these regulations.
- 4.60 The consumer shall have the option either to take back the material used for temporary connection or receive credit of the depreciated value, in the final bill, as per prevailing rules, for materials dismantled and returned to stores, in good condition, after disconnection of supply.
- 4.61 In case temporary supply is required for a period more than 90 days, the licensee may permit the consumer to pay charges for estimated consumption for 90 days and serve the bills for monthly consumption and make necessary adjustment in payment already made. In case the consumer fails to pay the bills in time and the advance with the licensee does not cover the charges for the balance period, the supply is liable for disconnection.
- 4.62 The licensee shall release the supply within 3 days of payment of charges and compliance of other requirements by the consumer, where extension of distribution mains is not required. Where extension of distribution mains is required, the supply shall be released within 30 days in case of LT consumers, 60 days in case of HT/ EHT consumers.
- 4.63 The consumer shall be responsible for upkeep of the line from the point of connection to the point of supply in case of temporary connection.
- 4.64 The readings of the meter may be taken during the period of the temporary connection to ensure that the charges for actual consumption do not exceed the advance payment received.
- 4.65 After the period of temporary supply is over and supply has been disconnected, the licensee shall prepare the final bill and send it to the consumer within 30 days from the date of disconnection of supply and return the balance amount, if any, within 15 days of surrender of original money receipt or submission of indemnity bond in case of loss of receipt by the consumer. The licensee will be liable to pay an interest @ 1% per month on the amount of refund outstanding for the number of days beyond the last date of request, as specified above.

Exceptions :

- 4.66 Nothing contained in this chapter shall be taken as requiring a licensee to give supply of electricity to any premises if he is prevented from doing so due to force majeure conditions as given in clause 12.1.
- 4.67 The Commission may, for reasons to be recorded, permit deviations from the provisions of clause 4.1 to 4.65 above, if in the opinion of the Commission the circumstances warrant such deviation. The Commission may give such permission on the request, either of the licensee or the consumer."

5. The first line of Clause 6.15 of the Code shall be substituted by the following:
 "Every L.T. Consumer except agriculture/irrigation consumer, whose connected load includes induction motor/s of capacity of 3 BHP and above, shall arrange to install low tension shunt capacitors of appropriate capacity at his cost, across the terminals of his motor(s). In case of agriculture pumps, consumers with connected load of induction motor(s) of capacity more than 5 HP shall arrange to install low tension shunt capacitors of appropriate capacity."
6. Clause 7.4 (c) of the Code shall be substituted as follows:
 "amount of additional security deposit and cost of additional infrastructure, if required to be deposited; and"
7. Clause 7.6 (c) of the Code shall be substituted as follows:
 "pay additional security deposit and cost of addition or alteration required to be made to the system, if any."
8. Clause 7.8A of the Code shall be substituted by the following
 "7.8A If a consumer who has reduced his connected load/contracted demand due to any reason, desires to restore the load within one year of such reduction, shall be permitted but such restoration shall be subject to the condition that reduction of load/demand shall not be permitted again within the next one year of supplementary agreement."
9. The words "and the cut-out/ MCB or" in the last sentence of Clause 8.7 of the Code shall be deleted.
10. After clause 8.7, new clauses 8.7A and 8.7B shall be added, as follows:
 "8.7A In case of multi-storeyed complexes, meters shall be provided at one place, normally in the pillar box, as may be decided by the licensee.
 8.7B For LT temporary connection, the meter shall be provided at the point of extension of distribution mains or service lines."
11. The words ' cut-outs/ MCB ' in Clause 8.12 (i) of the Code shall be deleted.
12. Clause 9.1 of the Code shall be substituted by the following:
 The periodicity of meter reading and the date from which this shall be effective for various categories of consumers, shall be as follows:

Consumer Category	Present Schedule	Target for meter reading w.e.f. 01.04.08	Target for meter reading w.e.f. 01.04.09
Domestic consumers coming in Municipal Corporations.	Once in two months	Every month	--
Domestic consumers coming in other Urban Areas	Once in two months	--	Every month
Domestic consumers of rural area	Once in three months	--	Every month.
Non-Domestic			
Urban	Every month	--	--
Rural	Once in two months	Every month	--
Agriculture			
Urban	Once in two months	Every month	--
Rural	Once in three months	--	Every month
Street light, Waterworks	Every month	--	--
LT Industrial	Every month	--	--
HT	Every month	--	--

Note: In respect of domestic consumers meter should be read only during daylight hours. As far as practicable the monthly reading should be taken on the same day of each month.

13. Sub-clause (vii) of clause 11.4 of the Code shall be substituted by the following:

"For the premises or areas other than those for which the supply of electricity was authorised."

14. Clause 11.6 of the Code shall be substituted by the following:

(i) "The assessing/authorised officer shall prepare the bill for unauthorized use of electricity for the entire period during which unauthorised use has taken place. If, however, this period can not be ascertained, it shall be limited to a period of twelve months immediately preceding the date of inspection.

(ii) In cases where connection was served less than one year back, the period for assessment will be from the date of connection till the date of inspection.

(iii) However, in case an electronic meter is installed in the premises, MRI data shall be analysed to ascertain the exact period during which unauthorised use of electricity continued and such period shall be taken for assessment purposes."

15. Clause 11.7 of the Code shall be substituted by the following:

"Assessment shall be made at a rate equal to two times (2 times) the tariff applicable for the relevant category."

16. The proviso to clause 11.9 of the Code shall be omitted.

17. Clause 11.10 of the Code shall be substituted by the following:

"Any person served with the order of provisional assessment as per clause 11.9, may accept such assessment and deposit the assessed amount within seven days of service of such provisional assessment order upon him.

The licensee shall reconnect the supply on receipt of full amount of provisional assessment. The licensee may also reconnect the supply on receipt of one-half of the provisional assessment amount pending final assessment as per clause 11.12 below."

18. Clause 11.12 of the Code shall be substituted by the following:

"Any person aggrieved by the final order may prefer an appeal within 30 days of the final order to an appellate authority as designated by the State Government in the Rules, provided that one-half of the assessed amount is deposited with the licensee and documentary evidence of such deposit has been enclosed with the appeal."

19. Clause 11.17 of the Code shall be substituted by the following:

"Whoever, dishonestly

- a. taps, makes or causes to be made any connection with overhead, underground or underwater lines or cables, or service wires or service facilities of a licensee or supplier, as the case may be; or
- b. tampers a meter, installs or uses a tampered meter, current reversing transformer, loop connection or any other device or method, which interferes with accurate or proper registration, calibration or metering of electric current or otherwise results in a manner whereby electricity is stolen or wasted; or
- c. damages or destroys an electric meter, apparatus, equipment, or wire or causes or allows any of them to be so damaged or destroyed as to interfere with proper or accurate metering of electricity, so as to abstract or consume or use electricity; or
- d. uses electricity through a tampered meter; or
- e. uses electricity for the purpose other than for which the usage of electricity was authorised, shall be punishable under the provisions of Section 135 of the Act and the Rules.

In the event of second and subsequent conviction of a person when the load abstracted, consumed or used or attempted abstraction or attempted consumption or attempted use exceeds 10 KW, such person shall also be debarred from getting any supply of electricity for a period which shall not be less than three months but may extend to two years and shall also be debarred from getting supply of electricity for that period from any other sources or generating station.

If, it is proved that any artificial means not authorised by the Board or licensee or supplier, as the case may be, exist for the abstraction, consumption or use of electricity by the consumer, it shall be presumed, until the contrary is proved, that any abstraction, consumption or use of electricity has been dishonestly caused by such consumer.

The licensee or supplier, as the case may be, may, upon detection of such theft of electricity, immediately disconnect the supply of electricity.

Provided that such disconnection can be effected by a person not below the rank of Junior Engineer or equivalent in respect of LT connection and Executive Engineer or equivalent in respect of HT connection, of the licensee or supplier, as the case may be, or any other officer of the licensee or the supplier as the case may be, of the rank higher than the rank so indicated in these clauses.

Provided further that such officer of the licensee or supplier, as the case may be, shall lodge a complaint in writing relating to the commission of such offence in police station having jurisdiction within 24 hours from the time of such disconnection."

20. After clause 11.17, the following new clause shall be added:

11.17A Abetment of the offence of theft is itself an offence under section 150 of the Act. This section provides:

- (1) Whoever abets an offence punishable under this Act, shall, notwithstanding anything contained in the Indian Penal Code (45 of 1860), be punished with the punishment provided for the offence.
- (2) Without prejudice to any penalty or fine which may be imposed or prosecution proceedings which may be initiated under this Act or any other law for the time being in force, if any officer or other employees of the Board or the licensee enters into or acquiesces in any agreement to do, abstains from doing, permits, conceals or connives at any act or thing whereby any theft of electricity is committed, he shall be punishable with imprisonment for a term which may extend to three years, or with fine, or with both.

11.17B The licence or certificate of competency or permit issued to any electrical contractor, supervisor or worker who abets the commission of an offence punishable under sections 135, 136, 137 or 138 of the Electricity Act, 2003 is liable for cancellation by the licensing authority. All such cases need to be brought to the notice of the licensing authority no sooner it is detected.

11.17C An offence punishable under sections 135 to 140 and section 150 of the Act has been made cognizable and non-bailable, with effect from 15.06.07 by amendment of the Act. The licensee should give publicity to this provision.

11.17D Under section 151 of the Act, it is now provided that the Court may also take cognizance of an offence punishable under the Act, upon a report of a police officer filed under section 173 of the Code of Criminal Procedures, 1973. This provision has been introduced with effect from 15.06.07 through amendment of the Act. In all theft cases report should generally be filed with the police.

11.17E Under new section 151A of the Act, for the purposes of investigation of an offence punishable under the Electricity Act, 2003 the police officer have been given all powers as provided in Chapter XII of the Code of Criminal Procedure, 1973.

21. Clause 11.20 of the Code shall be deleted.

22. In Clause 12.1 of the Code the word "or the consumer" after the words "the licensee" shall be deleted.

23. Clause 12.2 of the Code shall be substituted by the following:

" If at any time during the continuance of the agreement between the licensee and the consumer, the use of electricity is not possible either fully or partially, by the consumer due to force majeure conditions such as war, mutiny, civil commotion, riot, terrorist attack, flood, fire, strike (subject to certification by Labour Commissioner), lockout (subject to certification by Labour Commissioner), cyclone, tempest, lightening, earthquake or act of God, the consumer may, on giving 7 days notice in writing to the licensee, about such a situation, take a reduced supply of power as may be necessary and feasible within permissible limits of contract demand at respective voltage levels. In all cases where the consumer claims force majeure conditions, the licensee's authorized representative shall verify the same. Such a facility shall be available to the consumer only if the period of reduced supply is for a minimum period of 30 days. The aforesaid period of reduced supply shall not be counted towards the initial period specified in the agreement and the period of agreement shall be extended for further period equal to the period of reduced supply."

24. The words "calendar month" in clause 12.7 shall be substituted by the words "billing month".

Note- In case of any difference in the interpretation or understanding of the provisions of the Hindi version of these Regulations with those of the English version (the original version), the later will prevail and in case of any dispute in this regard, the decision of the Commission shall be final.

By order of the Commission

(N.K. Rupwani)
Secretary